



State of Illinois
Illinois Commerce Commission
Service Quality for Telecommunications Carriers
Code Part 730.115
Quarterly Filing

AT&T Communications of Illinois, Inc.
for quarter ending June 30, 2006

Performance Data	April	May	June	Quarterly Average
A. Operator Answering Time - Toll and Assistance [730.510(a)(1)]	5.40	5.70	6.00	5.70
B. Operator Answer Time - Information [730.510(a)(1)]	5.60	5.01	4.77	5.13
C. Repair Office Answer Time [730.510(b)(1)]	14.00	0.00	23.00	12.33
D. Business or Customer Service Answer Time [730.510(b)(1)]	10.00	9.00	8.00	9.00
E. Percent of Service Installations [730.540(a)]	100.00%	100.00%	99.20%	99.73%
F. Percent of Out of Service Lines Repaired in < 24 Hours [730.535(a)]	79.50% *	76.78% *	71.49% *	75.92% *
G. Trouble Reports per 100 Access Lines [730.545(a)]	1.27	1.29	1.43	1.33
H. Percent Repeat Trouble Reports [730.545(c)]	12.31%	11.45%	12.54%	12.10%
I. Percent of Installation Trouble Reports [730.545(f)]	1.63%	1.00%	1.08%	1.24%
J. Missed Repair Appointments [730.545(h)]	0	0	0	0
K. Missed Installation Appointments [730.540(d)]	0	0	0	0

Comments

Item F:due to extreme weather conditions & cable failures;Item I:Consumer only, Business not available;Items J&K-unable to report; Perf. Data Part 730 Items C&D reflect Business; Consumer #s for Apr: 15; 55.18; May: 16; 40.94; June: 21; 61.90 respectively



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